

# WHITELIGHT PRODUCTS GROUP

## OrderNotes Plus

### Validated Integration with JD Edwards EnterpriseOne 9.2



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**ORACLE**

#### Validated Integration

##### JD Edwards EnterpriseOne

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

#### A flexible sales order management solution

OrderNotes Plus for Oracle's JD Edwards EnterpriseOne 9.2 offers an efficient way for an organization to communicate during the sales order process and ensures that vital information reaches its intended recipient.

#### Company Overview

Established in 2002, WhiteLight Group, a Venture Technologies Company, is a leading business applications firm providing strategy, enterprise architecture, enterprise resource planning (ERP) implementation, and managed services. The group helps organizations simplify, standardize, and optimize ERP business processes in the areas of finance, procurement, manufacturing, capital asset management, and supply chain. The core business model revolves around enterprise architecture, core ERP, cloud, and Internet of Things connectivity.

WhiteLight Group provides the implementation services for seamless integration of JD Edwards EnterpriseOne applications. From installation to configuration, certified consultants are equipped and ready to help you transform your order management process. Much like with JD Edwards EnterpriseOne, WhiteLight Group is constantly developing integrated solutions that leverage innovative, high quality applications to deliver the most value. The group has industry-specific extensions, such as OrderNotes Plus, that support JD Edwards EnterpriseOne integration, extensibility, and development practices.

#### Integration Overview

Order notes are pieces of communication intended to reach specific people inside and outside an organization. Some of these pieces may be specific to a particular operation, such as order taking or order picking. Other pieces may contain specific information intended only for the customer. In any case, the communication has an intended recipient, and not all communication is intended for everyone.

Your customers have unique needs for each item order placed. These needs can easily be overlooked, misplaced, or forgotten. OrderNotes Plus maintains a repository of information specific to an item or customer that can be automatically reused repeatedly to save time and create efficiencies. The tool prevents information overload and ensures a smooth process. Users will find that OrderNotes Plus complements attachments in JD Edwards EnterpriseOne and provides

versatility. The integration acts as a channel to pass the correct information to the right people, while preventing it from getting to the wrong people. For example, if the customer enters data into the End Use field while placing a sales order, OrderNotes Plus will be written only to include specific end uses.

**AVAILABILITY**

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**Integration Details**

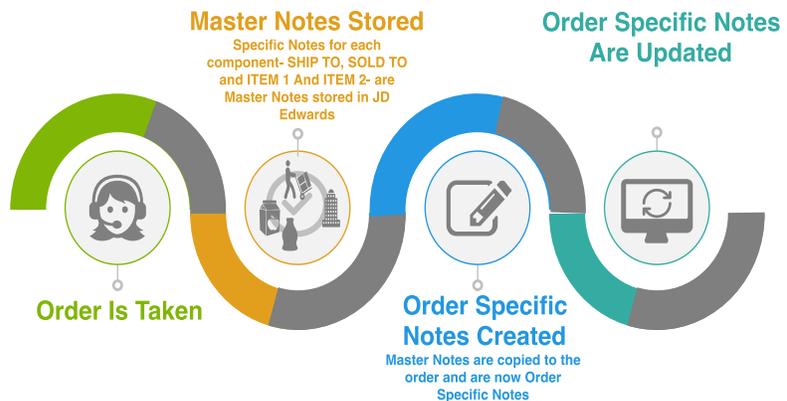
The integration details are described here and illustrated in the figure below:

- **Master Notes:** Crucial order notes are stored in JD Edwards EnterpriseOne and are copied to each order pertaining to the respective customer.
- **Order Specific Notes:** OrderNotes Plus can be specific to a certain document type. For example, Customer A has multiple locations, in both the US and Canada; all Canada orders have a specific doc type (SE) and require multi-lingual labels.
- **Item Lifecycle Notes:** OrderNotes Plus can define the lifecycle of an item and prevent sales orders from accepting an item before or after its life cycle. For example, you may have certain items that are supposed to be available during promotional periods, and OrderNotes Plus ensures smooth communication between internal and external functions. Communications around the life cycle of an item order will only be seen by the right people at the right time.

**OrderNotes Plus Overview**

**SUPPORT**

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OrderNotes streamlines the order management process by ensuring that order-specific information reaches its intended recipient and is not overlooked.

**Environment**

WhiteLight Products Group Environment	Oracle Environment
<ul style="list-style-type: none"> <li>• OrderNotes Plus 2016</li> <li>• Oracle Database 12c, Release 1</li> <li>• Oracle WebLogic Server 12c, Release 1</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle's JD Edwards EnterpriseOne 9.2</li> <li>• Oracle Database 12c, Release 1</li> <li>• Oracle WebLogic Server 12c, Release 1</li> </ul>